travel

Marketing Communications Plan FY14

Iowa Economic Development Authority, Iowa Tourism Office **Iowa Tourism Office mission**

Grown the state's economy through travel-related expenditures



FY14 goals

Focus on relevancy

- Travel planning tools have changed. How do we fit in? What can we offer that is relevant to travelers?
- Create a strategic, integrated marketing plan
 - Continued commitment to remerchandising content across marketing platforms to give our partners the greatest visibility.
- Prove our support to the tourism industry
 - Remember who we serve and that we don't exist without them.



Challenges

Antiquated metrics

- Printed travel guides on national decline (can't fight against macro trend)
- User-generated reviews the #1 information source
- Earned media budget allows only one target audience, social moms
 - The tourism industry and Iowa Tourism Office do not always share this target
- Seamless experience online / offline
 - ZLR's role is to deliver website traffic, Spindustry controls user experience



Opportunities

- Expand, adjust importance of success metrics
 - Travel Guide orders / online views still captured, but less important
 - More focus on website engagement, social activity & data capture
- Better alignment of creative campaign & userexperience pay-off



FY14 marketing objectives

- 1. Inspire more travel to and within lowa
- 2. Increase awareness of travel opportunities
- 3. Improve Travel Iowa's relationship with the industry
- 4. Build Travel Iowa's consumer email database

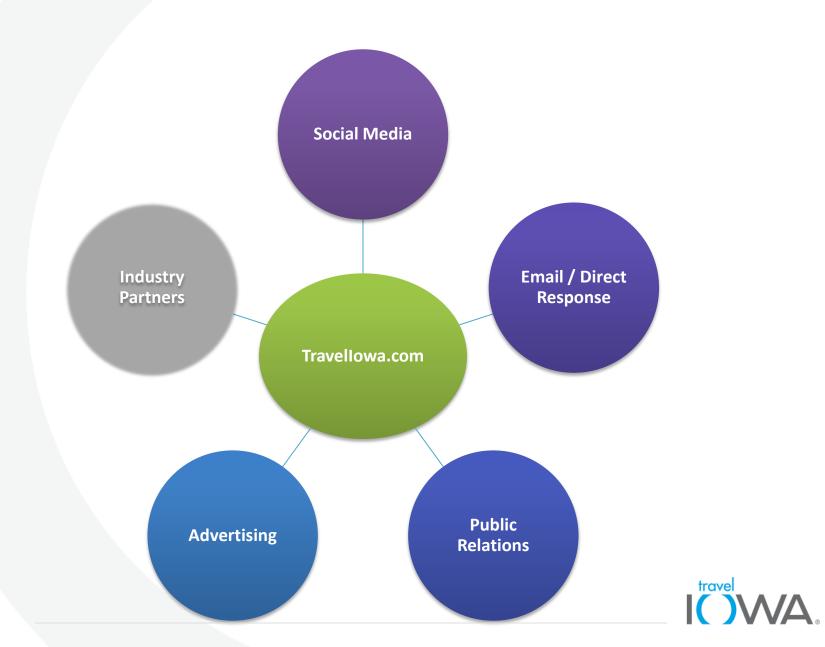


FY14 marketing strategies

- Implement a seamless marketing communications plan
- Engage and interact with the audience on multiple social channels
- Encourage the tourism industry to be promoters of lowa's brand
- Capture traveler data for ongoing CRM outreach



Our hub is traveliowa.com



Social Moms target is larger than we think

- Social moms aren't just in their 20s or 30s
- Grandmothers are social moms too
- 50 is the new 40
- Opportunistic- this target will grow with us



IDOOR

Social Moms

Social Moms:

- Moms spend 2x the amount of time online per month than the general population (66 hours)
- Moms are 45% more likely to use social media than the general population
- 23 million moms are active on blogs



Social Grandmothers

- Boomers are redefining how they travel/ want to be marketed to
- Internet has become a way of life for boomers and seniors. Boomers spent more time on the web than any other media channel.



Brand Strategy

SOUL

Escape From Everyday Stresses, Everyday life Leaves Lifelong Memories/Lasting

Impression

Family Connections/Deepens Relationships

Adventure of Discovering New Things

Expands Your Horizons

Escape to the Unexpected

Affordable/Good Value Accessible/ Close To Home Historical Points of Interest/Educational Abundance of Leisure Choices and Options Car Accommodate People of All Ages Uncrowded Optimize Vacation Time Specific Attractions

MIND

Natural Beauty/Outdoor Fun Relaxing/Peaceful Welcoming, Friendly and Inviting Comfortable and Safe Stress and Hassle Free Good Service Inspiring/Invigorating

HEART



Digital/Social



Digital/Social

Objectives:

- Improve user-experience on traveliowa.com
- Capture traveler data for ongoing CRM outreach
- Increase social channel following Likes, shares
 Engagement (Facebook / Flickr / Twitter / Pinterest / Blog)
- Create and populate a Travel Iowa YouTube channel



Digital/Social

Strategies:

- Incorporate new and updated content to improve user experience (more visuals)
- Use digital channels to obtain leads and to create new content (social plug-ins)
- Tie-in industries into digital/social ideas (co-op)



Usability testing

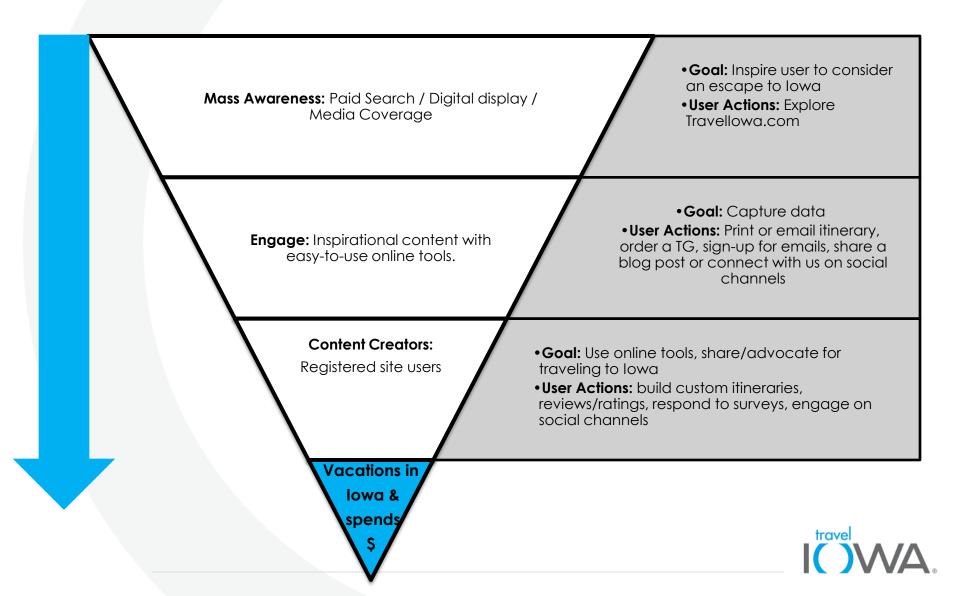
- There are two types of users who interact with traveliowa.com
 - In-state and out-of-state
- Both are looking for things to do in lowa
- Out-of-state users are looking to explore



Key Takeaways

Digital Travel Guide
Need more than a listing- Explore
Should be fed inspirational content
Should be integrated and seamless

Guide users through traveliowa.com



Email / CRM

Develop design templates for specific emails

- Consumer / Traveler emails (6-8 per year)
 - Regional or interest-area versions
- E-Traveler
- Industry insights & research
- Inside Iowa (media email)
- Map out cadence for consistency and determine image / video specs
- Commit to reviewing analytics quarterly to optimize content/delivery



Social Media



Social Media promotions

Attract new followers through buzzworthy promotions.

- Manage, promote quarterly promotions to engage current followers and new prospects.
 - Host on Wildfire program to decrease custom-coding needs
 - Support each promotion with strategic Facebook ad buy
- Each promotion should encourage social-sharing, capture emails/data and user-generated content for use in future marketing.



Social Media plug-ins

Utilize custom Wildfire tools to extend core website elements & reach "Social Moms" on Facebook

- Incorporate a 2014 TG "pre-order" option with the cover photo contest
- Publish 2014 TG editorial pages on special FB tab
- Travel Iowa blog feed
- Develop a custom itinerary-builder
- Capture emails for all promotions
- Consider sharing out LuAnn's annual travel surveys on FB & Twitter multiple times, offer an incentive to participate



YouTube

72 HRS. OF VIDEO ARE UPLOADED EVERY MINUTE

1 BILLION + UNIQUE VISITORS PER MONTH

- Collect related video content and create webisode series (fall / winter)
 - Search out existing travel/lifestyle video from industry partners + niche organizations and solicit files & share out on social channels
- Launch in spring 2015 with the Iowa Faves Travel Video Contest
 - Challenge those traveling in Iowa (May August) to film their adventures/experiences and submit for a chance to win a 2015 Iowa movie vacation package (hotel stay / Field of Dreams movie site / Bridges of Madison County, etc. / gas gift card / highlighted on Travellowa.com)
 - 1-2 minute videos taken with your cell phone



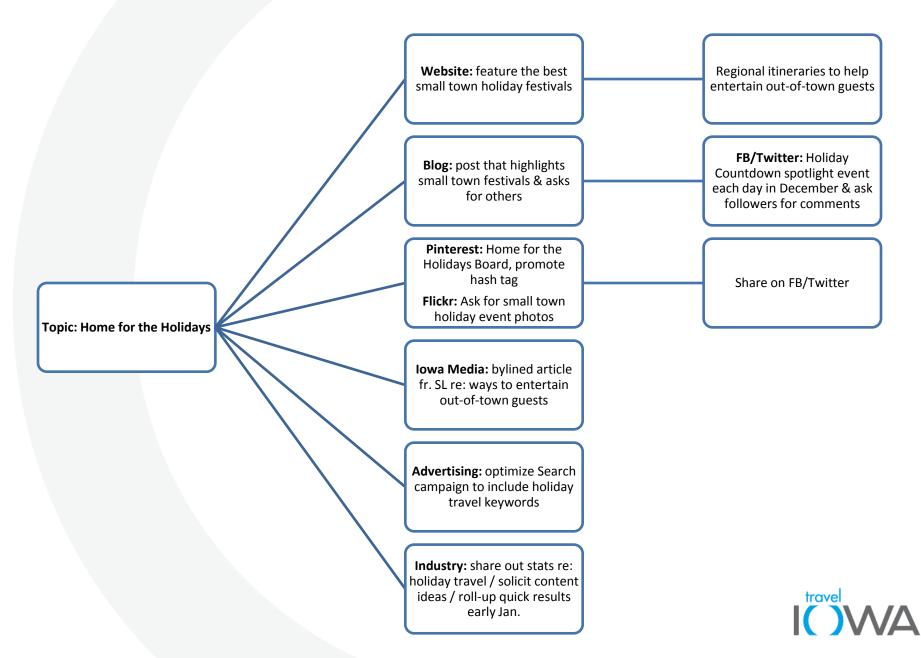
Travel Iowa Blog

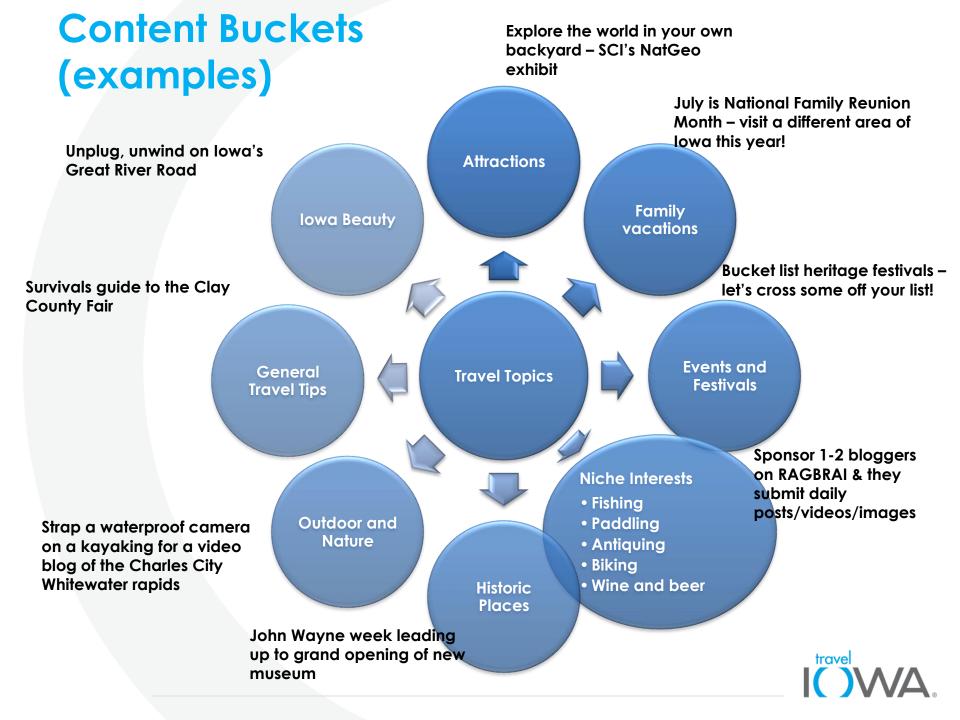
Continually optimize content to increase engagement & traffic

- Highlight blog contributors to give the content more personality (add team head shots)
- Standardize image/video specs for individual posts
- Encourage dialogue by asking questions / polling readers, etc.
- Optimize email notifications to pull in blog intro, or images to entice click-thru



Content Road Map





Public Relations

Objectives:

- Increase earned coverage in key national/regional publications
- Develop stronger relationships with target travel/lifestyle bloggers & freelancers
- Secure 1-2 "hits" each month through proactive, authentic storytelling



Public Relations

Strategies:

- Increase media outreach frequency
- Proactive and tailored follow-up to writers after each conference
- Pitch stories/themes based on collected 2013 reporter interviews, survey new batch of target media to capture 2014 insights
- Incorporate more visuals with each active push



Media Relations

- Monthly & quarterly proactive story pitching
 - Long-lead consumer media outreach is quarterly / outreach to key lowa media each month
 - Build, expand key media list, adding niche pubs/bloggers
 - Pull editorial calendars to map out content
 - Create / update visual pitch sheets, repurpose
 - Refresh design of *Inside Iowa*, proactive follow-up
- Host one two media fam tours annually
- Ongoing media partnerships
 - KCCI-TV, Des Moines (weekly tourism update)
 - WMT, Cedar Rapids (weekly events update)
 - · Look to repurpose for a western lowa station



Media



Media Objectives

- Raise awareness of Iowa's tourism and recreational opportunities among "social moms" and connect those women planning trips for their families to Iowa's online planning resources
- Target the surrounding states in areas garnering the most prospects and encourage them to visit lowa and stay in the state longer to boost tourism revenue for the state
- Increase visits to <u>www.traveliowa.com</u>, Iowa's social media outlets and the Travel Iowa blog



Media Strategies

- Surround the target audience of "social moms" with the lowa tourism message at key points throughout their day utilizing both traditional and digital advertising
- Use cost-effective online media to further demographically target the audience and generate clicks to the website
- Focus advertising efforts in areas with the largest number of lowa travel inquiries in the states of focus to efficiently reach those most likely to travel to lowa
- Use co-op advertising to promote the local tourism partners and further target the secondary audience
- Flight a majority of the advertising campaign around the spring/summer travel time frame
- Run keyword search campaigns year-round to have a presence throughout the year and capture those looking for getaways and experiences where lowa would be a good fit



FY14 advertising – New elements

nobilizing womer















Cable Advertising



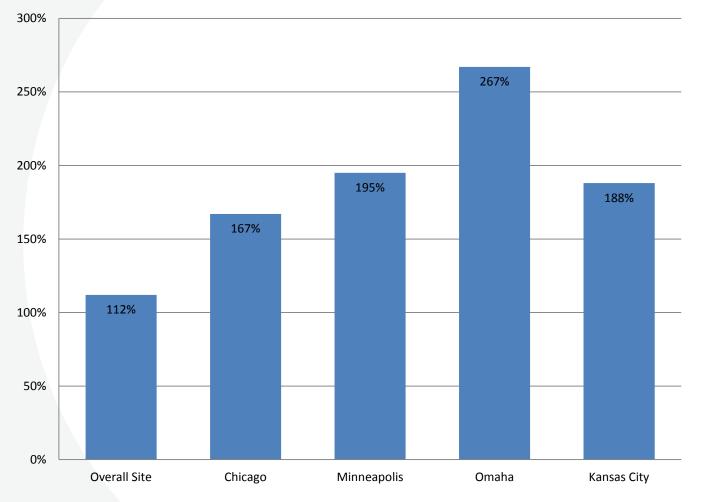
Cable advertising rationale

Traveliowa.com analytics

- Organic search traffic and direct website traffic reached highest levels in the markets in which we were advertising with cable in June 2013
 - Comparing February 2013 (when no advertising was running) to June 2013 (when all advertising was running), we were able to see significant lifts in organic and direct traffic to the website
 - Organic Search Traffic people who clicked on the traveliowa.com website after it came up in organic search results
 - Direct those who went to traveliowa.com by directly entering traveliowa.com into their toolbar



Organic Search Increases in Target Markets During Spring Campaign



Compared the month of February 2013 to the month of Juneavel 2013 when ads were running

Cable advertising rationale

Traveliowa.com analytics – Organic search

- Overall, Organic Search website traffic increased from 10,197 visits in February to 22,329 visits in June (112% increase)
 - Chicago 167% increase in organic traffic (430 to 1,116)
 - Minneapolis -195% increase in organic traffic (552 to 1,581)
 - Omaha 267% increase in organic traffic (332 to 1,218)
 - Kansas City 188% increase in organic traffic (141 to 406)



Cable advertising rationale

Traveliowa.com analytics – Organic search

- Each market that had cable ads running over-indexed the overall website organic search traffic of 112%
- People in these markets searched terms related to lowa and lowa travel and clicking through to the website at higher levels than those in other markets
 - Top Keyword Searches bringing people to traveliowa.com in June were:
 - Iowa
 - Iowa tourism
 - Things to do in Iowa
 - Travel Iowa
 - Visit Iowa



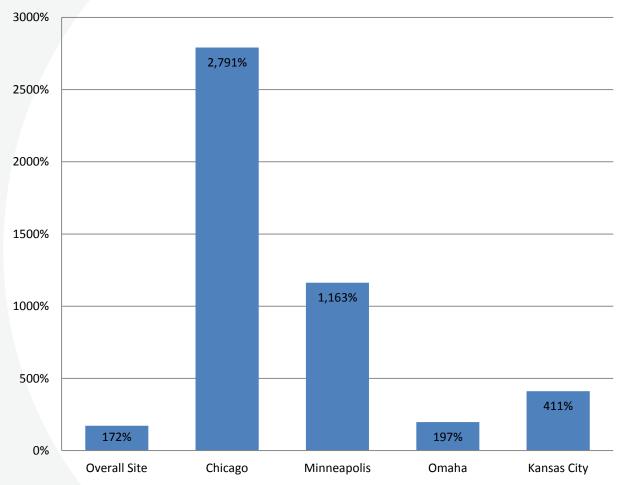
Cable advertising rationale

Traveliowa.com analytics – Direct traffic

- Overall, direct traffic to the website also increased when comparing the month of February to the month of June – 4,614 to 12,561 (172%)
 - Chicago 2,791% increase in direct traffic (47 to 1,359)
 - Minneapolis 1,163% increase in direct traffic (62 to 796)
 - Kansas City 411% increase in direct traffic (171 to 873)
 - Omaha 197% increase in direct traffic (481 to 1,430)



Direct Search Increases in Target Markets During Spring Campaign



Compared the month of February 2013 to the month of Juneavel 2013 when ads were running

Cable advertising rationale

Traveliowa.com analytics – Direct traffic

- In cities where cable didn't run, direct traffic did not increase in such high numbers
 - Green Bay -76% increase in direct traffic
 - Rochester -166% increase in direct traffic



Cable

- Generates mass awareness in the target areas during the time when the audience is planning vacations
- Airing commercials on cable television allows advertisers to affordably target audiences, both geographically and demographically
- Advertising on networks with a high composition of women such as Lifetime, Food, HGTV, ABC Family and Travel can effectively reach those in the target audience
- Commercials will air in cable zones in the primary markets of: Chicago, Minneapolis/St. Paul, Kansas City and Omaha where large populations exist within reasonable driving distances north, south, east and west of the state where the most prospects are coming from
- New for 2014 Ads will reach Dish Network households in the Minneapolis and Chicago markets, increasing the reach of the campaign



Cable

- Cable also offers significant added value opportunities
 - ZLR/GNITION client's commercials air free of charge as "autofill" on cable networks purchased as inventory allows
 - Taggable commercials will also run in each market as available
 - ZLR/GNITION will report back how many times the commercials aired free of charge during the campaign
 - FY13 garnered 736 bonus spots across all markets for \$57,592 in added value, or 15% of paid schedule



Online Advertising New in FY14



Expedia.com (New for 2014 Spring Campaign)

- Expedia is an internet-based travel website
 - 63% of Expedia users are between the ages of 25-54 and a majority are women
- Iowa Tourism ads will reach a highly-engaged audience on Expedia.com
 - The typical searcher spends 5 minutes on their site
- Iowa's Expedia advertising sponsorship includes 966,667 targeted impressions to run from March through June as follows:
 - lowa ads will be remarketed to Expedia users as they browse other pages on Expedia.com's site
 - Those who view the Iowa page on Expedia will be followed by Iowa banner ads while they browse other information on Expedia for 30 days or until they viewed another 5 destinations, keeping Iowa top of mind among Expedia users
 - Iowa will run 300,000 remarketing banner ad impressions
 - Ad sizes will be: 300x250, 160x600, 728x90

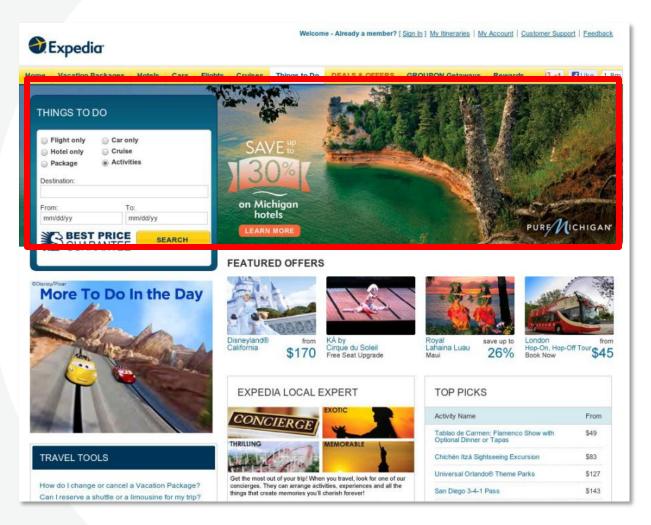


Expedia.com

- Banner ads will geo and demo-target Women 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
 - 466,667 impressions will be purchased
 - Ad sizes will be: 300x250, 160x600, 728x90, 416x267 and 992x265
 - Expedia builds the 416x267 and 992x265 size ads as they are integrated into site content to encourage user interaction
 - These ads typically yield a 2-3 times higher click through rate than standard ads

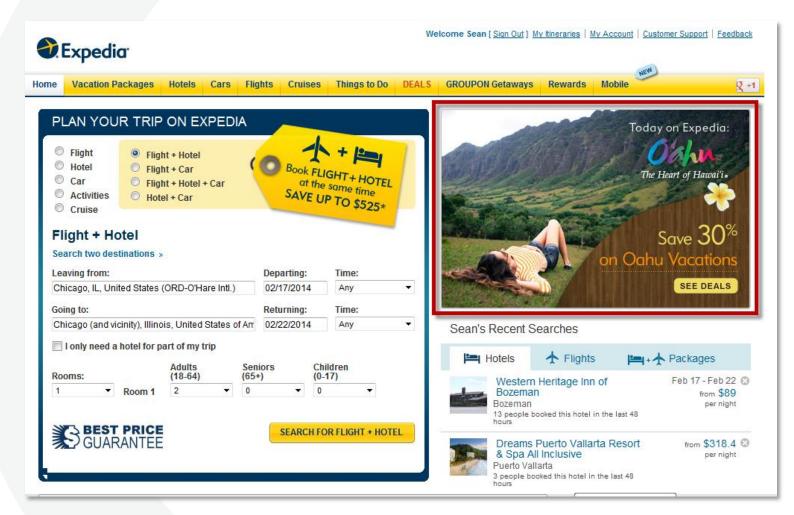


Expedia ad example



992x265 Expedia Created Banner Ad

Expedia ad example



416x268 Expedia Created Banner Ad



Expedia.com

- Interstitial Banner Ads
 - A clickable 300x250 lowa banner ad will be displayed while users are waiting for flight results while there is no other content on the screen
 - Clicking on interstitial ads does not interrupt the booking process
 - Interstitials typically yield a .05% CTR and are great for brand awareness
 - Advertisers usually see a 25% higher click through rate on their standard banner ads on Expedia after seeing the interstitial
 - Plan includes 200,000 Interstitial ad impressions



Expedia Ad Example



Expedia is searching for flights. Please wait.

.....



Interstitial Banner Ads 300x250



SocialMoms Network (New in FY14)

- The SocialMoms Network reaches over 200 million women across digital display and social media outlets
- With 45,000 bloggers, celebrities, influencers and sites, they are wired to reach social moms, drive conversation and ensure campaign performance
- Iowa Tourism ads will run on websites geo and demo targeted to Women aged 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
- Ads will run on a custom site list focused around: Women's Lifestyle, Fashion & Beauty, Health & Food, Entertainment, Family & Travel
 - Sites include:
 - » Cosmopolitan.com, elle.com, foodnetwork.com, bicycletouringpro.com, eonline.com, oprah.com, yelp.com, cafemom.com, perezhilton.com, huffingtonpost.com

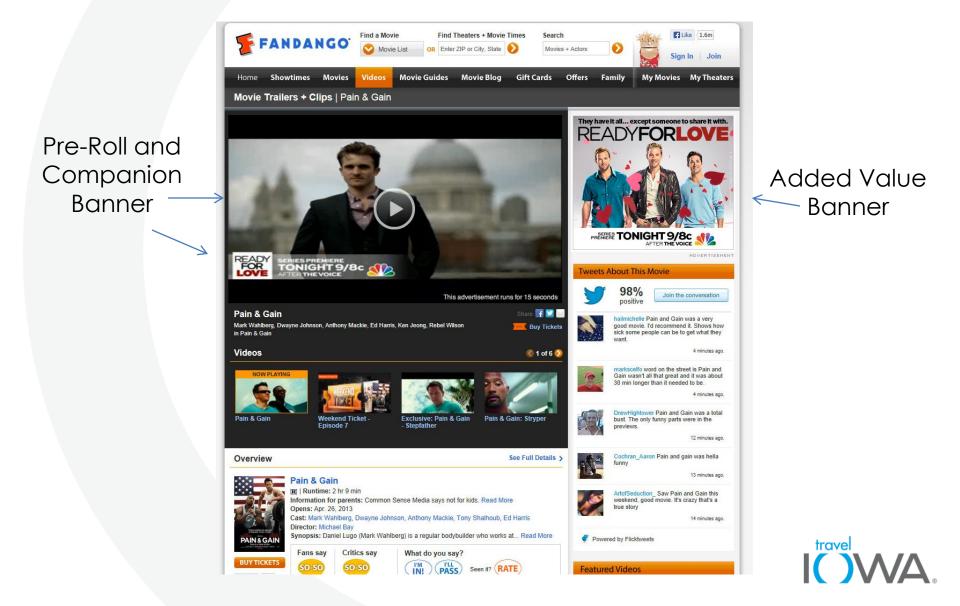


SocialMoms Network (New in FY14)

- Travel Iowa will run 1,061,833 targeted video and banner ad impressions from March through June as follows:
 - Pre-Roll with In-Display Companion Banner
 - Travel Iowa commercials will run as in-stream video before premium content on leading websites
 - Ideal for videos of 15 to 30 seconds in length
 - Video begins playing automatically with sound when a user chooses to watch a content video
 - Added Value
 - Companion banner ads will be delivered to run in conjunction with the preroll videos 15% of the time at no charge to further surround the audience with the travel lowa message



Pre-Roll and companion banner example



SocialMoms Network (New in FY14)

- Rollover-to-Play In-Banner Video Ads
 - Rollover-to-play units deliver engaged viewers who choose to watch your video and you only pay when someone watches the video 100% through
 - » Video is served with "Rollover to Play" call-to-action over center of video and a "rollback" corner. When viewers rollover video for 3 seconds the video plays, this qualifies the user, eliminating accidental rollovers
 - » This user-initiated format is ideal for longer form content
 - » Bonus impressions will be received for video ads served, but not clicked on
 - Ads can have a custom overlay that includes a call to action such as "Click to get a Travel Guide" as well as social sharing functionality linking the user to Travel Iowa's facebook or twitter
 - We can a add a short "teaser" that plays when the webpage loads to entice viewers to click on the video



Rollover-to-Play In-banner example



Rollover Video Ad



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SocialMoms Network - Added Value

- Leverage SocialMom's Social Media Platforms to Promote Iowa
 - SocialMoms Twitter Promotion 2 million impressions
 - SocialMoms will tweet Travel lowa content 4 to 5 times throughout the campaign to raise awareness for lowa Tourism and encourage their community of 436,000+ followers to retweet the link with the campaign #hashtag
 - SocialMoms reaches the largest organic following of its kind on Twitter, and their live events frequently become trending organic topics



SocialMoms Network - Added Value

- Leverage SocialMom's Social Media Platforms to Promote Iowa
 - Facebook Promotion
 - SocialMoms will push lowa-related messages to their 30,000 plus SocialMoms facebook followers throughout the campaign, driving additional awareness about visiting lowan's favorite places and driving traffic to lowa's facebook page to learn more about planning a visit to lowa
 - Travel Iowa Inclusion in Weekly Newsletter and Email
 - Reach 35,000+ bloggers and social media influencers with Iowa content
 - We will work with SocialMoms to write content for the newsletter to go out 2 to 3 times during the campaign to engage this audience and drive them to traveliowa.com

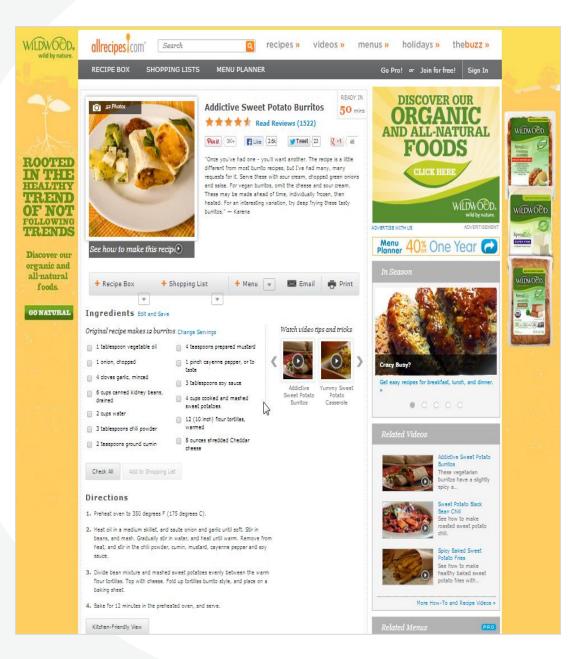


Allrecipes.com (New in FY14)

- Allrecipes.com is the world's largest digital food brand, where cooks can share recipes, ratings, reviews, menus, blogs, photos and profiles
 - Nationally, Allrecipes.com has 22,424,000 monthly unique views with a median age of user at 43.8
 - 97% of Allrcecipes' audience is involved in travel decisions for themselves and their families. 47% are solely responsible and 50% are equally responsible with someone else
 - Allrecipes.com is the 5th largest social site (#1 in Food, 33% larger than their nearest competitor, FoodNetwork.com)
- Iowa Tourism ads will run April 1-30 on Allrecipes.com
- Ads will be geo and demo targeted to women aged 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
- Sponsorship includes 135,712 targeted impressions
 - Iowa Tourism Ad Roadblock includes:
 - Clickable Iowa branded wallpaper ad
 - 300x250 banner ad



Allrecipes.com ad example

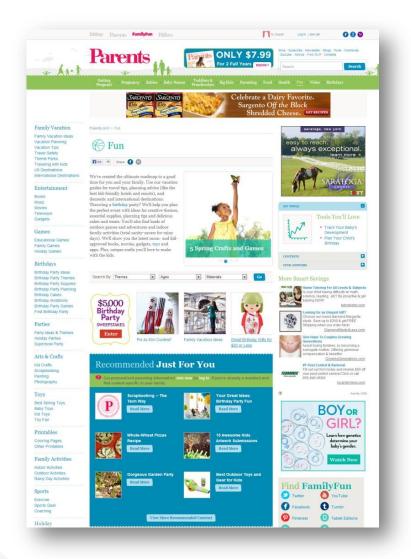


Parents.com (New in FY14)

- Parents.com works to help parents understand the issues and challenges that are important to them, address their concerns, advocate their causes, and celebrate the joys of parenthood
- Parents.com offers moms and moms to be content whenever and wherever she wants it
 - Parents.com has 3,290,000 unique views per month and a median age of 35.5
 - Parents.com leads competitors in social media activity
 - #1 in Facebook likes and Twitter followers versus their competitors
- Banner ads will be demo targeted to women with children, aged 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
 - Ads will run March-June receiving 1,672,400 impressions
 - Ads will be 728x90 and 300x250



Parents.com Ad Example



Midwest Living e-Newsletter (New in FY14)

- Midwest Living's "Best of the Midwest" e-newsletters are delivered to over 700,000 engaged readers throughout the country each week
- This e-newsletter connects with an engaged audience of opt-in subscribers
- The newsletter is written by *Midwest Living*
- Travel Iowa banner ads will run within one geo and demotargeted e-newsletter reaching women 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
 - Iowa Tourism ads will run in the March 5th e-newsletter for an estimated 82,661 targeted impressions
 - lowa's 300x250 and 728x90 ad units will be integrated into the body of the newsletter with a URL link to traveliowa.com



Midwest Living e-newsletter ad example



Meredith Digital Network (New in FY14)

- Meredith Digital Network connects 40 million women
- These women spend 821 billion annually on products and services
- Socially, Meredith Digital has 3.7 million Facebook fans, 4.75 million Pinterest followers and 1.1 million Twitter followers
- The Meredith Digital Network is a group of high-traffic, reputable websites that reach women covering topics related to food, home, parenting and lifestyle
 - Websites include:
 - Parents, Ladies Home Journal, Family Circle, Everyday with Rachel Ray, Better Recipes, Recipes, All Recipes, Better Homes and Gardens*, Midwest Living* and Traditional Home

* We will also have a presence in print with these pubs as part of the co-op plan



Meredith Digital Network (New in FY14)

- Targeted rich media ads will run on sites within the Meredith Digital Network geo and demo-targeted to Women aged 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
- Iowa will run 568,000 "Rising Star Portrait" Rich Media Ads
 - These ads are extremely popular as they show all of the information to the consumer within the ad without expanding across the content of the page
 - The ad can house links to Iowa Tourism's Facebook page, Twitter feed, blog, website and can play the Travel Iowa commercial all within the ad unit so the user can interact without leaving the current website they are on
- Iowa Tourism ads will run from May through June and will be optimized to run on the websites within the network that perform the best and have the highest interaction for Travel Iowa



Meredith Digital Rising Star Portrait Ad



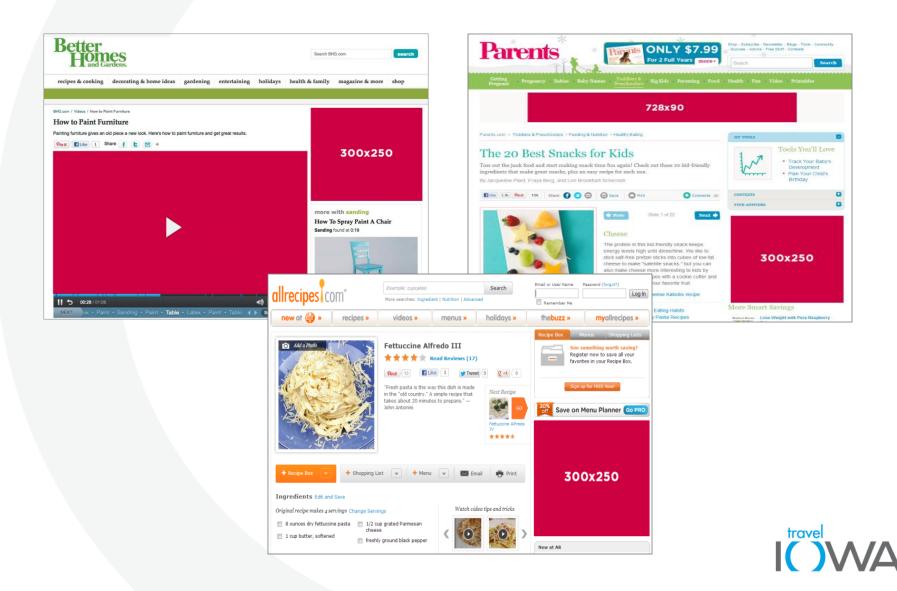


Meredith Digital Network (continued)

- Pre-roll video ads will run on Meredith Digital websites
 - 600,000 pre-roll video ads will run from March through June
 - Videos cannot be skipped or opted out
 - Video ads will be targeted to Women 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
 - Ads will be optimized to run on the highest performing sites
- Banner ads will run on Meredith Digital websites
 - 2,000,000 impressions will run March through June
 - Ads will be targeted to Women 25-54 living in Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
 - Ads will be 300x250 or 728x90
 - Ads placements will be optimized to run on the highest performing websites



Meredith Digital pre-roll and banner ads



Adwords Search Marketing

- When planning vacations, many people begin their vacation searches online
- For FY14, 16 campaigns have been created to reach this audience throughout the year and as they begin their initial travel search
- ZLR*IGNITION* will continue to run campaigns targeting highperforming keywords such as "Midwest Travel", "Family Vacations," and "Iowa Travel"
- Additional campaigns will run seasonally during peak interest times to best target designated audiences
 - Hiking, Biking, Golfing, History, Seasonal
- To further integrate search media with public relations efforts, a separate search campaign will be created to buy keywords year-round tying in with the editorial/content calendar



Adwords Search Marketing

- To ensure dollars are spent effectively, Search Campaigns will be:
 - Geographically targeted to residents in Illinois, Minnesota, Missouri, Nebraska, Wisconsin and South Dakota
 - ZLR/GNITION will continuously monitor keywords that generate the most responses and traffic to site
 - ZLR/GNITION will develop and test different text ads to generate traffic to traveliowa.com
 - Each campaign will link to specific landing pages within traveliowa.com
 - Ads will run October through June
 - Search campaigns will be timed to run during months where peak performance is expected based on FY13 campaign performance and analytics



FY14 advertising – New elements





FY14 advertising



FY14 Advertising (FY13 elements eliminated)







Detail

- Cable
 - Commercials will air for 12 weeks March 10 through June 15, 2014 (off weeks of 3/31, 5/12)
 - Estimated Overall Impressions Women 25-54
 - » 7,940,625 impressions and 9,876 commercial spots
 - Campaign market goals: 75% reach, 4-7 frequency
 - Increasing the cable investment extends the flighting to ensure all digital and cable media run from March through June
 - » Increase in cable advertising in this plan yields:
 - 2 million more branding television commercial impressions in target markets
 - Over 2,000 more targeted commercial spots
 - More added value potential
 - 25% more reach of Women 25-54 in the target markets



Detail

Online

- Run all new digital media ideas as outlined in the previous slides to keep the plan focus on interactive rich media ads that encourage interaction with Iowa's website and social media pages
- Continue to run a number of low-cost standard banner ad impressions on YouTube (no video ads) and Google network websites to generate awareness and garner website clicks but at a lower level than FY13 and Option 1



FY14 Advertising (elements eliminated based on FY13 performance/metrics)



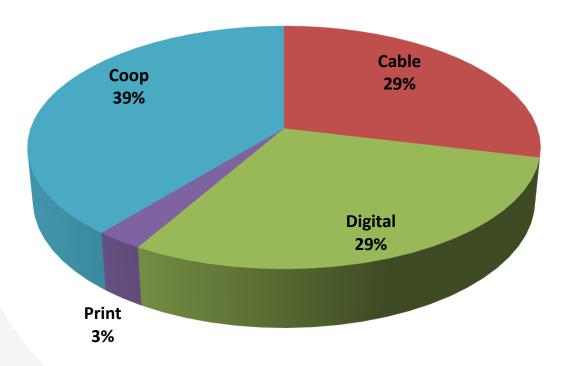






Media Plan Spend Allocations by Medium, FY13

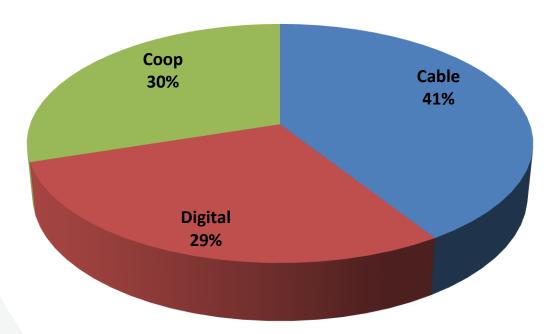
Media Spend by Medium FY13





Media Plan Spend Allocations by Medium, FY14

Media Spend by Medium FY14 Option 2





Metrics

Current Metrics

- Travel Guide online views / orders
- Website traffic
- Co-op leads

Proposed Metrics

- Digital
 - Website traffic
 - Website engagement
 - App downloads / engagement
 - Itinerary downloads
 - Email open rates / engagement
- Advertising
 - Video views / shares
 - Digital banner click-thrus
- Data Capture
- Social Media
 - Facebook / Twitter / Blog / Pinterest / YouTube analytics
 - Promotions analytics
- PR
 - Secured coverage
 - New /improved media relationships
 - Media tour participation
 - Positive industry survey results





Integrating by:

- Repurposing content
- Message coordination
- Audience
- Delivery vehicle



Addendum



Pandora Radio - music management platform

- Advertising on Pandora was part of the Spring 2013 campaign generating 1,087 clicks to the website with a .03% click through rate
 - Desktop listeners spent an average of 34 seconds and visited 2.75 pages while on traveliowa.com
- In FY14, Travel Iowa will again geo and demo target women ages 25-54 listening to online radio as they go about their day
- The plan includes 2,947,428 geo and demo targeted impressions (paid and bonus)
 - One 15 second audio commercial will air within programming on desktop computers (3 advertisers per hour)
 - Ads cannot be skipped
 - Desktop Display ads 300x600
 - 1,250,000 impressions were negotiated to run as added value to enhance the campaign at no charge to lowa:
 - Desktop Audio Companion ad and Tile ads for Homepage Tuner (300x250, 300x600, 500x500)

Desktop impressions include:

Tile Ad (500x500), Companion Ad (300x250 or 300x600), 15 second audio recording from Pandora (given script) The audio runs simultaneously with Banner and Tile Ad

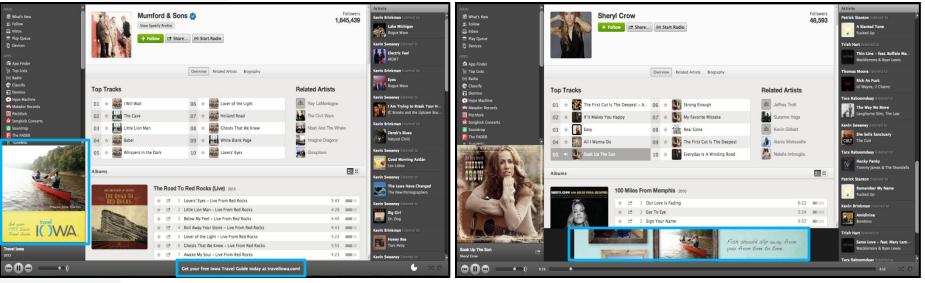




- **Spotify -** Spotify is a music management platform with a deep social media experience that allows listeners to share playlists on Facebook
- According to ComScore, 44% of Spotify listeners plan to travel in the next 6 months
 - Spotify was part of the 2013 Spring Campaign and generated 2,697 clicks to traveliowa.com with a .21% click through rate
 - 91% of visitors from Spotify were new to the traveliowa.com site, these visitors explored 2.75 pages and spent 54 seconds on the site
- Impressions will geo and demo target women 25-54 in the target areas
- Audio ads on Spotify cannot be skipped
- Sponsorship includes 1,070,619 audio and banner ad impressions
 - One 15 second audio commercial will air between every 5-7 songs on desktops with a 300x300 companion unit (Spotify changed to this size from 300x250)
 - Desktop Display Ad impressions (160x600 and 728x90)

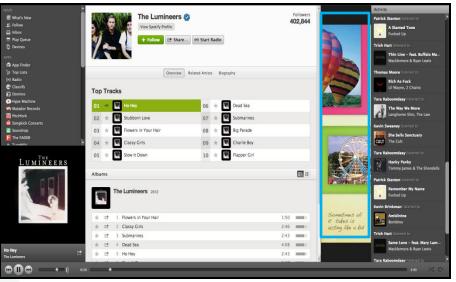


Spotify ad examples



300x250 Banner Ad with Audio

728x90 Banner Ad



160x600 Banner Ad



Hulu.com

- Hulu.com is a website offering ad supported streaming videos of television shows from NBC, Fox, ABC and other networks
- Hulu ads offer a way to reach viewers while they use their desktops to view their favorite television shows with the added benefit of getting them to click to your website from the ads
 - Iowa Tourism ads running on Hulu during the 2013 Spring Campaign yielded a .21% click through rate with 3,138,289 impressions on ads
 - Over 97% of viewers watched the Iowa Tourism video in its entirety on Hulu.com
- Iowa Tourism proposal includes 2,593,362 geo-targeted and demo-targeted impressions
 - A branded slate with voice over, "The following program is brought to you with limited commercial interruption by Iowa Tourism" airing before programs
 - One 30 second Iowa Tourism commercial within programming
 - lowa Tourism banner ads placed below the episode throughout the video experience



Youtube.com

- According to Google, 66% of travelers view videos online during their travel planning process
- Another benefit to video advertising is that it is a much more engaging format than display ads and a great way to repurpose the commercials and integrate the television brand message in the digital medium
- In FY13, Iowa's YouTube campaign garnered \$.09 cost per view
- YouTube reaches more travel enthusiasts than niche travel sites with 5.6 million unique visitors a month compared to 943,000 for Expedia and 759,000 for Trip Advisor
 - Nielsen 2011 Travel enthusiast is defined as a person who is a heavy spender of airline tickets and hotel reservations in last 6 months



Youtube.com

- Geo-targeted 30 second pre-roll video ads will run in Illinois, Minnesota, Missouri, Wisconsin, Nebraska and South Dakota
 - Commercials will air before videos played in these markets
 - Ads will demo-target Women 25-54 years-old
- ZLR/GNITION will report weekly on how many impressions are served and how many clicks are received



Remarketing

- Remarketing allows Iowa Tourism to remain top of mind to internet searchers who have expressed an interest in traveling to Iowa
- Banner ads follow users for 30 days from their visit to traveliowa.com
 - Ads will be shown to each person a max of 7 times per day
- The FY13 remarketing campaign placed banner ads on 8,912 sites yielding over 2 million impressions
- In FY14, remarketing banner ads will run from January through June to reach potential travelers
 - January will reach visitors after the holiday season is over and they are sick of daily routine, looking for ideas to getaway
 - Beginning remarketing ads in January allows lowa to be top of mind and then when the spring campaigns starts all other advertising kicks in to lead them to investigate lowa more indepth

Remarketing

- Banner ads will be targeted to Illinois, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin
- Target banner to serve specific ads to each user depending on where they landed on the traveliowa.com website to ensure the most relevant ads get served to boost click through rate
- ZLR/GNITION will monitor the list of sites banner ads appear on to ensure the message is appearing where we want it to



Display Advertising

- Banner advertising is used to create brand awareness and support the campaign message
- Ads will not only generate awareness of the message but will prompt those already online to research lowa travel
- Banner ads are shown to users as they browse different websites within the Google network of sites
- Banner ads will be geographically and demographically targeted to women aged 25-54 and link to traveliowa.com
 - In FY13, banner advertising generated 28,902,299 ad impressions with viewers visiting an average of1.45 pages on site



Display Advertising

- Two ad campaigns will be created to run March-June 2014
 - One banner ad campaign will place ads on youtube.com only
 - In the FY13 Spring campaign majority of impressions ran on youtube.com due to the low cost per thousand
 - To ensure ads run on other targeted websites, another banner ad campaign will place ads on travel, arts, culture and history sites
 - Websites such as modernmom.com, momtourage.com, hgtv.com, kayak.com, travelocity.com, frommers.com, fodors.com
 - Building off the coop ad campaigns from FY13, sites that performed well will also be targeted **websites that did well for coop
- ZLR/GNITION will continually monitor the number of impressions/clicks per sites, with frequent updates or changes made accordingly to optimize performance



Display Advertising

- Two creative banner ad campaigns will be tested to ensure the most relevant clicks are coming through to the website
- The campaign that performs the best with number of ad clicks, time spent on site, travel guide downloads, etc. will be used
- ZLR*IGNITION* will monitor the ads each week to determine which ones are performing best and increase spend on those



TripAdvisor sponsorship

- According to comScore (July 2012), in the U.S., those people 24-54 years old with children looking for travel information, use TripAdvisor as their top site for information
 - TripAdvisor gets 66 million unique visitors a month
- In FY13, Iowa-related content delivered over 1.6 million page views including hotels and accommodations, restaurants, attractions and topic discussions
- To integrate more Travel Iowa content within Trip Advisor, updates to the sponsorship page will be made for the Spring 2014 campaign



TripAdvisor Sponsorship

- IEDA will continue to sponsor the Iowa page on TripAdvisor.com (current sponsorship ends in March)
 - The sponsorship allows TripAdvisor users to familiarize themselves with great lowa content and link to Traveliowa.com
 - This sponsorship includes fixed positioning on the Iowa overview page for 12 months including:
 - Content integration and direct link modules within the lowa tourism page
 - Photos and videos
 - Brochure link
 - Events and promotion module
 - Roadblock lowa banner ads on page (eliminating competition from advertising on page)



TripAdvisor banner advertising

- In FY13, visitors to traveliowa.com from Trip Advisor spent almost 4 minutes on site and visited 7.38 pages during their visit
 - TripAdvisor users interacted the most with Traveliowa.com among all paid ads from FY13
- TripAdvisor sponsorship includes 1,016,922 impressions from March-June (includes 48,425 added value impressions)
 - Place 160x600, 300x250,728x90 banner ads on the Iowa Content pages on TripAdvisor
 - Place ads on content pages for neighboring states such as Minnesota, Illinois, Missouri, Kansas, Nebraska, South Dakota, Wisconsin
 - Run of site ads geo-targeted to Minnesota, Illinois, Missouri, Kansas, Nebraska, South Dakota, Wisconsin residents
- Campaign results to be optimized during campaign to ensure best results are being achieved
 travel

Со-ор

Co-op advertising for tourism partners

- ZLR/GNITION will assist and support the IEDA and constituent partners with the implementation of co-op advertising
- IEDA will purchase ads in a variety of newspapers and print publications for co-op advertising. A rich media online opportunity will be purchased as well
 - Publications including *Midwest Living, The Iowan, AAA Living* are included to reach the target audience in Iowa and surrounding states with co-op advertising
 - The plan assumes IEDA will buy down the space cost and sell the remaining cost to constituent partners so they can purchase co-op advertising at a discounted rate
- ZLR/GNITION will place ads in print and online based on partner interest
- These publications further target the older traveler demographic and generate leads for partners

